| L Number | Hits | Search Text | DB | Time stamp |
|---|---|---|---|---|
| - | 814 | ((customer or caller or (calling party)) with (survey or feedback)) same (agent or service) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/12/12 14:05 |
| - | 348 | (customer with survey) same (agent or service) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/12/12 13:06 |
| - | 325 | (customer with survey) same service | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/12/12 13:46 |
| - | 104 | ((customer or caller or (calling party)) with (survey or feedback)) same agent | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/12/12 14:06 |
| - | 3 | (supervisor with transfer$4) same (voice with (pattern or pitch or interrupt$4 or level$3)) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/12/12 14:51 |
| - | 417 | ((customer or caller or (calling party)) with survey) same (agent or service) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/12/12 14:55 |
| - | 77 | 379/265.06 | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/12/15 11:25 |
| - | 49 | 379/265.13 | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/12/15 11:12 |
| - | 187 | survey and agent and (call adj3 center) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/12/15 11:14 |
| - | 68 | (survey and agent and (call adj3 center)) and 379/$.ccls. | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/12/15 11:13 |
| - | 29 | survey same agent same (call adj3 center) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/12/15 11:18 |
| - | 65 | customer same survey same agent | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/12/15 11:24 |

| - | 41 | (customer same survey same agent) and (call adj3 center) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/12/15 11:24 |
|---|---|---|---|---|
| - | 26 | 379/265.07 | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/12/15 11:50 |
| - | 18 | (((customer or caller) with (satisfacton or satisfy$3)) same agent) and (call adj3 center) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/12/15 12:07 |
| - | 176 | ((customer or caller) same agent same (performance or evaluat$5)) and (call adj3 center) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/12/15 12:08 |
| - | 42 | (((customer or caller) same agent same (performance or evaluat$5)) and (call adj3 center)) and survey | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/12/15 12:08 |
| - | 59 | (((customer or caller) with (feedback or survey or comment)) same agent) and (call adj3 center) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/12/17 13:27 |
| - | 29 | (((customer or caller) with (feedback or survey or comment)) same agent) and (call adj3 center) and trigger$4 | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/12/17 13:38 |
| - | 13 | (supervis$4 same break same agent same (customer or caller)) and (call adj3 center) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/12/17 13:43 |
| - | 161 | (supervis$4 same agent same (customer or caller)) and (call adj3 center) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/12/17 13:46 |
| - | 30 | ((supervis$4 same agent same (customer or caller)) and (call adj3 center)) and ((feedbadk or survey or comment) same (customer or caller)) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/12/17 13:47 |